Physicians, Practice Managers, and Staff,

Welcome to the Department of Veterans Affairs Community Care Network (VA CCN). You are invited to attend a Veterans Affairs Community Care Network (VA CCN) Overview educational sessions

Join us for one of the following virtual one-hour educational presentations to learn more about VA CCN, treating Veterans and doing business with VA and Optum.

During this webinar we will discuss:

- VA CCN Overview
- Referrals and Appointment Scheduling
- Providing and Coordinating Care
- Medical Documentation Requirements and Claims
- Where to locate additional resources

Registration is required and space is limited. Please register for one of the sessions below by clicking the link for the day you can attend.

<table>
<thead>
<tr>
<th>Date</th>
<th>WebEx Registration Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tuesdays, November 3, 10, 17, 24, December 1, 8, 15</td>
<td><a href="https://optum.webex.com/optum/k2/j.php?MTID=t4945bccc9ebed281f445cd63fef97c51">https://optum.webex.com/optum/k2/j.php?MTID=t4945bccc9ebed281f445cd63fef97c51</a></td>
</tr>
<tr>
<td>Wednesdays November 4, 11, 18, 25</td>
<td><a href="https://optum.webex.com/optum/k2/j.php?MTID=t7c7ed1991ebdc1e02d1ebaf26ee41071">https://optum.webex.com/optum/k2/j.php?MTID=t7c7ed1991ebdc1e02d1ebaf26ee41071</a></td>
</tr>
<tr>
<td>Thursdays, November 5, 19, December 3 and Fridays, November 6, 20, December 4, 11, 18</td>
<td><a href="https://optum.webex.com/optum/k2/j.php?MTID=t0ae9db0beab382855a5c2e97ba578228">https://optum.webex.com/optum/k2/j.php?MTID=t0ae9db0beab382855a5c2e97ba578228</a></td>
</tr>
<tr>
<td>Wednesdays, December 2, 9, 16</td>
<td><a href="https://optum.webex.com/optum/k2/j.php?MTID=t4194addc52438805453cfd1fc2bc2513">https://optum.webex.com/optum/k2/j.php?MTID=t4194addc52438805453cfd1fc2bc2513</a></td>
</tr>
<tr>
<td>Monday, December 7</td>
<td><a href="https://optum.webex.com/optum/k2/j.php?MTID=t7b92f04e13a7a500163eb8874a5e1b42">https://optum.webex.com/optum/k2/j.php?MTID=t7b92f04e13a7a500163eb8874a5e1b42</a></td>
</tr>
</tbody>
</table>
Please take some time to review your demographic data to ensure that it is current and accurate.

How do you review and make needed updates?

- The quickest and most convenient way to review and update your network and demographic information is through: providerexpress.com > My Practice Info
- If you have any questions, you can contact the VA CCN Provider Services line Monday – Friday, 8 a.m. – 6 p.m. provider’s local time, excluding federal holidays. Region 3: 1-888-901-6613

Take advantage of VA CCN Training and Resources

There are several webinar training sessions available to learn more about the Department of Veterans Affairs Community Care Network (VA CCN). The training we offer extends a great deal of information about the product, the benefits and the resources available to your organization as part of the Community Care Network. Please select one of the sessions dates at the below link and join us to discuss this new and exciting opportunity to help and offer quality care to our Veterans: providerexpress.com > Training > Veterans Affairs Community Care Network (VA CCN) Resources.

- In addition to the webinar training sessions mentioned above, Educational On-Demand videos, including Overview VA Community Care Network, are available at: provider.vacommunitycare.com > Training & Guides > Self-Service Resources and Educational Videos
- We encourage you to review the Training and Resources Guides, including the VA CCN Provider Manual, Provider Reference Guide, VA CCN Provider Services and Resources and more by visiting the VA CCN Provider Portal at: provider.vacommunitycare.com > Training & Guides

Be sure to check out our new Veterans Affairs Community Care Network (VA CCN) Resources page on Provider Express.
If you have questions regarding this program, please call our VA CCN Provider Services at 1-888-901-6613.

Thank you for supporting our nation’s heroes.

Adam T. Pancake, LPC
Manager, VA CCN Provider Relations Network
Regions 1-3
Optum l United Behavioral Health