



Greater St. Louis Construction Laborers' Welfare Fund
United Healthcare Choice Plus
BEHAVIORAL HEALTH QUICK REFERENCE GUIDE

The Greater St. Louis Construction Laborers' Welfare Fund (St. Louis Laborers) provides benefit administration for members of the Local 42 & 110 unions in greater St. Louis, Missouri. They were established in 1933 and are affiliates of LIUNA—the Laborers' International Union of North America—the most progressive, aggressive and fastest-growing union of construction workers, and one of the most diverse and effective unions representing public service employees.

Beginning 3/1/2019, UnitedHealthcare and Optum will be the new medical and behavioral plans respectively. Optum's behavioral services include a 6 visit Member Assistance Program (MAP), including acting as management consultants to the Laborers' Drug Testing Program, as well as full Mental Health and Substance Abuse benefits in all levels of care. Members qualify for benefits based on hours worked per calendar year quarter, and there are currently approximately 10, 900 members and eligible family members.

Provider Information	Provider Express: State-Specific Provider Information: Missouri Provider Search: liveandworkwell.com
Customer Service	Customer Service at: 1-800-848-8327 TTY 1-800-543-7162
Prior Authorization	National call center: 1-866-606-6751
Paper Submission	Optum Behavioral Health PO Box 30757 Salt Lake City, UT 84130
Electronic Submission	Submit claims online through: <ul style="list-style-type: none"> • Providerexpress.com • Payer ID for submitting claims is 87726
Claim Status	National call center: 1-800-489-0228
Claim Appeals	Optum Appeals & Grievances P.O. Box 30512 Salt Lake City, UT 84130-0512 Fax: 1-855-312-1470 Phone 1-866-556-8166
Update Practice Info	You can update your practice information by logging into Providerexpress.com and going to <i>My Practice info</i> .
Network Management	You can locate your Network Manager by going online at Providerexpress.com > Contact Network Manager or call: Optum Behavioral Network Services 1-877-614-0484