



Provider Alert

UnitedHealthcare Community Plan of Missouri – Medicaid 90837 Prior Authorization Required

November 21, 2019

Important Reminder

Extended Psychotherapy services billed using CPT[®] code 90837 requires prior authorization for UnitedHealthcare Community Plan of Missouri members.

Obtaining Prior Authorization

Prior to rendering the 90837 service, you should call the mental health/substance use number on the back of the member's Community Plan ID card to request authorization.

Additional Resource

You will find our Supplemental Clinical Criteria for Extended Outpatient Psychotherapy on Provider Express:

Providerexpress.com > Clinical Resources > Guidelines/Policies & Manuals > Supplemental Clinical Criteria > [Extended Outpatient Psychotherapy](#)

Questions?

If you have questions regarding a particular member, please contact the number on the back of the member's ID card. For questions regarding this communication, contact Network Management by calling (877) 614-0484.

Thank you for your participation in our network.

Sincerely,

Michelle Janes

Missouri Provider Advocate