



# Provider Alert

## Updates to Policies Pertaining to Members' Behavioral Health Needs in Acute Medical Settings and Inpatient Psychiatry Settings [MassHealth MCE Bulletin-107](#)

NOTE: This Provider Alert is intended for behavioral health providers billing Optum.

### Payment for Acute Hospital Behavioral Health Crisis Management Services

Beginning on Oct. 1, 2023, Mass Health Managed Care Entities were required to pay acute hospitals directly for BH crisis evaluations in Emergency Departments (ED), crisis management in the hospital setting, the initiation of medication for opioid use disorders in the ED, and Recovery Coaches.

➤ **Crisis Evaluation Code S9485:**

- **Level 1 Behavioral Health Crisis Management Services:**
  - **S9485, V1 modifier**, no more than one unit per day. This option should be used for the provision of Behavioral Health Crisis Management Services, in accordance with Operational Standards for Behavioral Health Crisis Management Services (Appendix K, Section II), for members requiring ongoing safety monitoring but without the need for active safety interventions on the billing calendar day.
- **Level 2 Behavioral Health Crisis Management Services:**
  - **S9485, V2 modifier**, no more than one unit per day. This option should be used for the provision of Behavioral Health Crisis Management Services, in accordance with Operational Standards for Behavioral Health Crisis Management Services (Appendix K, Section II), for members requiring active staff safety monitoring and intervention to prevent, or respond to, attempts of self-injury or aggression in the hospital on the billing calendar day (i.e., arms-length 1:1 safety observation or interventions of equal or higher intensity).

### Payment for Medication for Opioid Use Disorder in Emergency Dept. Settings

Beginning Oct. 1, 2023, MCEs were required to pay acute hospitals for initiation of medication for opioid use disorder in the ED for members who consent to initiation.

- **G2213 add-on code:** can be billed for initiating buprenorphine in the ED for individuals who have signs or symptoms of untreated opioid use disorder. The G2213 add-on code must be billed in addition to evaluation and management in the ED setting of the patient's presenting condition.

## Payment for Recovery Support Navigator Services in Acute Hospital Settings

Beginning Oct. 1, 2023, MCEs were required to pay hospitals for Recovery Support Navigator (RSN) services provided in the ED or medical/surgical settings.

- RSN service **H2015-TF code**: is billable in the ED setting and in the medical/surgical setting.

### Mass Health Code/Description Reference Table:

| Code            | Description   |
|-----------------|---|
| <b>S9485</b>    | Crisis interventional mental health services, per diem.   |
| <b>S9485 V1</b> | Behavioral Health Crisis Management Services Level 1, ongoing safety monitoring without the need for active safety interventions.   |
| <b>S9485 V2</b> | Behavioral Health Crisis Management Services Level 2, ongoing safety monitoring with the need for active safety interventions.  |
| <b>G2213</b>    | Initiation of medication for the treatment of opioid use disorder in the emergency department setting, including assessment, referral to ongoing care, and arranging access to supportive services (List separately in addition to code for primary procedure). (MOUD)  |
| <b>H2015 TF</b> | A paraprofessional or peer specialist who receives specialized training in the essentials of substance use disorder and evidence-based techniques such as motivational interviewing, and who supports members in accessing and navigating the substance use disorder treatment system through activities that can include care coordination, case management, and motivational support. (RSN) |