



Provider Alert

Massachusetts Commercial Business Coverage for Emergency Room Boarding Days Awaiting Inpatient Psychiatric Admission Effective Sept. 13, 2022

What is new?

For Providers who have an Emergency Department, as of Sept. 13, 2022, pursuant to [S3097](#) and [Bulletin 2022-08](#), for an interim period, Commonwealth of Massachusetts and Massachusetts Division of Insurance (DOI) requires carriers to reimburse acute care hospitals at an established reasonable rate for each day a member waits in an emergency department (ED), observation unit, or non-psychiatric inpatient floor for placement into an appropriate inpatient psychiatric setting.

Who does this apply to?

- Acute care hospitals with a Massachusetts service address
- Members with Fully Insured Commercial benefits who's accounts are situated (issued) in the state of Massachusetts and who are receiving/awaiting services in a Massachusetts facility

What do I need to know?

- Billing for Harvard Pilgrim Health Plan Members:
 - For **ED Boarding Days** Awaiting Inpatient Psychiatric Placement, use Revenue Code 0169 to bill boarding days awaiting placement (with a mental health diagnosis code in principal diagnosis position) and submit to Member's Behavioral Health Insurance Company
 - For **Observation Unit** Awaiting Inpatient Psychiatric Placement, submit to Harvard Pilgrim Health Plan, the member's Medical Insurance Company
 - For **Non-Psychiatric Inpatient Floor** Awaiting Inpatient Psychiatric Placement, submit to Harvard Pilgrim Health Plan, the member's Medical Insurance Company
- Billing for Connecticare of Massachusetts Health Plan Members:
 - For **ED Boarding Days** Awaiting Inpatient Psychiatric Placement, use Revenue Code 0169 to bill boarding days awaiting placement (with a mental health diagnosis code in principal diagnosis position) and submit to Member's Behavioral Health Insurance Company
 - For **Observation Unit** Awaiting Inpatient Psychiatric Placement, submit to Connecticare of Massachusetts Health Plan, the member's Medical Insurance Company
 - For **Non-Psychiatric Inpatient Floor** Awaiting Inpatient Psychiatric Placement, submit to Connecticare of Massachusetts Health Plan, the member's Medical Insurance Company
- Billing for Mass General Brigham (formerly Allways) Health Plan
 - For **ED Boarding Days** Awaiting Inpatient Psychiatric Placement, submit to Mass General Brigham Health Plan, the member's Medical Insurance Company
 - For **Observation Unit** Awaiting Inpatient Psychiatric Placement, submit to Mass General Brigham Health Plan, the member's Medical Insurance Company
 - For **Non-Psychiatric Inpatient Floor** Awaiting Inpatient Psychiatric Placement, submit to Mass General Brigham Health Plan, the member's Medical Insurance Company
- Billing for UnitedHealthCare
 - Continue billing as you normally do until further notice

- **Note:** Providers who are also contracted for Medicaid may have Revenue Code 0169 as a contracted code for Administratively Necessary Days services (AND). AND Services and ED Boarding Days are not the same thing and are not utilized in the same way. AND is a Medicaid only service. The ED Boarding Days is only to be billed for Commercial Membership.

Where can I go for additional information?

Be sure to access the Massachusetts State Specific Provider Information page on Provider Express for additional information: [Welcome Massachusetts \(providerexpress.com\)](https://www.providerexpress.com).

Need additional assistance?

- For Benefit or Clinical questions, please call the phone number on the back of the member's insurance card.
- For Contract or Credentialing questions, please contact Provider Services at 877-614-0484.