



## PROVIDER ALERT

### Optum Behavioral Health Prior Authorization and Notification tool (PAAN)

Effective 9/1/2022, you should have access to the PAAN tool listed below. This tool is used to request online authorizations, view authorizations, etc. for UHC Medicaid (Community & State) membership for behavioral health services.

You will need:

- One Healthcare ID
- Tax ID
- Clinicians and physicians: National Provider Identifier (NPI) number

Please review the tutorial prior to utilizing the actual online tool.

Tutorial:

[Click here for the PAAN Chameleon demo](#) This is an interactive demonstration site that guides users through the different benefits and features of the PAAN tool.

Online Tool

[Click here for the PAAN Tool](#)

Thank You  
Optum Behavioral Health