



Mobile Crisis and Crisis Residence Authority and Reimbursement Changes

March 1, 2024



NYS Mobile Crisis and Crisis Residence Authority and Reimbursement Changes Effective March 1, 2024



Authority Changes



Reimbursement Changes

- Rate Codes
- Rate Requirements



Network Requirements

- Expansion of Mobile Crisis in CPEPS



omh.ny.gov/omhweb/bho/docs/mobile-crisis-crisis-residence-authority-rate-changes.pdf

Mobile Crisis and Crisis Residence Authority and Reimbursement Changes

Authority Changes:

- On June 29th, 2023, CMS approved the Crisis Intervention State Plan Amendment with a retroactive date of April 1, 2022
- The Crisis Intervention State Plan Amendment consolidates the Adult Crisis Intervention services previously authorized through the 1115 (c) and the Child Crisis Intervention previously through the CFTSS SPA Waiver
- Aligns federal authority for Intensive Crisis Support & Residential Crisis Support for all individuals over 18 (previously 18-20 were part of the CFTSS SPA and 21 older were under the 1115 waiver)
- Consolidates and authorizes a standard set for Mobile Crisis and Crisis Residence for Children & Adults
- NYS will notify MMCPS when Crisis Stabilization Center services are included in the MMC benefit package; it is not currently available
- Mobile Crisis and Crisis Residence for Children & Adults continue to not require authorization. However, Providers are expected to continue to utilize State approved clinical criteria.

Mobile Crisis and Crisis Residence Authority and Reimbursement Changes

Reimbursement Changes:

Effective changes March 1, 2024

- Consolidation of Rates and new Rate Code addition
 - Consolidating Children's CFTSS CI Mobile Crisis Rate Code/Procedure Codes, modifiers (7906-7910; 7936-7942); will align with Adult Mobile Crisis (4615-4624)
 - Consolidating Residential Crisis Support & Intensive Crisis Residence for ages 18-20 Residence rate codes (7943-7944); will align with Residential Crisis Support Ages 21+ (4625-4626)
 - New Rate Code for Children's Crisis Residence (7595, H2013 (HA) is being transitioned to new Rate Code 4627

Adult and Children's Mobile Crisis and Crisis Residence Billing Changes
Chart 2: Crisis Follow-up, Telephonic Triage and Repsonse, Telephonic Follow-up

Adult & Children's Mobile Crisis and Crisis Residence Billing Changes

Crisis Follow-up, Telephonic Triage and Response, Telephonic Follow-up

Before SPA Approval		After SPA Approval	
Service Description	Rate Code, Procedure Code (Modifiers)	Rate Code, Procedure Code (Modifiers)	Service Description
Crisis follow up - One Person Lic F2F - Adults	4622, H2011 (TS)	4622, H2011 (TS)	Crisis follow up - One Person Lic F2F
CI One Person Lic Follow up F2F - Children	7938, H2011 (TS, HO)		
Crisis follow up - One Person Unlic F2F - Adults	4623, H2011 (TS, HE)	4623, H2011 (TS, HE)	Crisis follow up - One Person Unlic F2F
CI One Person Unlic Follow up F2F - Children	7939, H2011 (TS, HM, HA)		
Crisis follow up - Two Person Lic/Unlic F2F - Adults	4624, H2011 (TS, SC)	4624, H2011 (TS, SC)	Crisis follow up - Two Person Lic/Unlic F2F
CI Two Person Lic/Unlic Follow up F2F - Children	7940, H2011 (TS, HT)		
Telephonic Crisis Response - Lic, up to 90 mins - Adults	4609, H2011 (GT)	4609, H2011 (GT)	Telephonic Crisis Response - Lic, up to 90 mins
Telephonic Crisis Response - Unlic, up to 90 mins - Adults	4610, H2011 (GT, HO)	4610, H2011 (GT, HO)	Telephonic Crisis Response - Unlic, up to 90 mins
Telephonic Crisis Response - Lic, 90 min to 3 hours - Adults	4611, S9485 (GT)	4611, S9485 (GT)	Telephonic Crisis Response - Lic, 90 min to 3 hours
Telephonic Crisis Response - Unlic, 90 min to 3 hours - Adults	4612, S9485 (HO)	4612, S9485 (HO)	Telephonic Crisis Response - Unlic, 90 min to 3 hours
Telephonic Follow Up Lic - Adults	4613, H2011 (TS, GT)	4613, H2011 (TS, GT)	Telephonic Follow Up Lic
Telephonic Follow Up Lic- Children	7941, H2011 (TS, HO, GT)		
Telephonic Follow Up Certified Peer - Adults	4614, H2011 (TS, HM)	4614, H2011 (TS, HM)	Telephonic Follow Up Certified Peer
Telephonic Follow Up Certified Peer - Children	7942, H2011 (TS, HM, GT)		

Adult and Children's Mobile Crisis and Crisis Residence Billing Changes
Chart 1: Mobile Crisis Response

Adult & Children's Mobile Crisis and Crisis Residence Billing Changes

Mobile Crisis Response

Before SPA Approval		After SPA Approval	
Service Description	Rate Code, Procedure Code (Modifiers)	Rate Code, Procedure Code (Modifiers)	Service Description
Mobile Crisis - One Person, up to 90 Min - Adults	4615, H2011 (HE)	4615, H2011 (HE)	Mobile Crisis - One Person, up to 90 mins
CI One Person Response, up to 90 mins - Children	7906, H2011 (EP, HO)		
Mobile Crisis - One Lic/One Unlic up to 90 mins - Adults	4616, H2011 (HK)	4616, H2011 (HK)	Mobile Crisis - One Lic/One Unlic up to 90 mins
CI Two Person Lic/Unlic, up to 90 mins - Children	7907, H2011 (EP, HT)		
Mobile Crisis - Two Person Lic, up to 90 mins - Adults	4617, H2011 (HE, HK)	4617, H2011 (HE, HK)	Mobile Crisis - Two Person Lic, up to 90 mins
CI Two Person Both Lic, up to 90 mins - Children	7908, H2011 (EP)		
Mobile Crisis - One Lic/One Unlic 90 to 180 min - Adults	4618, S9485 (HE, U5)	4618, S9485 (HE, U5)	Mobile Crisis - One Lic/One Unlic 90 to 180 min
CI Two Person Lic/Unlic, 90 to 180 mins - Children	7909, S9485 (EP)		
Mobile Crisis - Two Person Lic, up to 180 mins - Adults	4619, S9485 (HE, HK, U5)	4619, S9485 (HE, HK, U5)	Mobile Crisis - Two Person Lic, up to 180 mins
CI Two Person Both Lic, up to 180 mins - Children	7936, S9485 (EP, HO)		
Mobile Crisis - One Lic/One Unlic, per diem - Adults	4620, S9485 (HE)	4620, S9485 (HE)	Mobile Crisis - One Lic/One Unlic, per diem
CI Two Person Lic/Unlic, per diem - Children	7910, S9485 (EP)		
Mobile Crisis - Two Person Lic, per diem - Adults	4621, S9485 (HE, HK)	4621, S9485 (HE, HK)	Mobile Crisis - Two Person Lic, per diem
CI Two Person Both Lic, per diem - Children	7937, S9485 (EP, HO)		

Adult & Children's Mobile Crisis and Crisis Residence Billing Changes

Crisis Residence

C. Crisis Residence Services Adult and Children's Mobile Crisis and Crisis Residence Billing Changes - Crisis Residence Chart 3: Crisis Residence

Before SPA Approval		After SPA Approval	
Service Description	Rate Code, Procedure Code (Modifiers)	Rate Code, Procedure Code (Modifiers)	Service Description
Residential Crisis Support Ages 21+	4625, T2034 (HE)	4625, T2034 (HE)	Residential Crisis Support 18+
Residential Crisis Support Ages 18-20	7943, H2013 (HA, TF)		
Intensive Crisis Residence Ages 21+	4626, T2034 (ET)	4626, T2034 (ET)	Intensive Crisis Residence 18+
Intensive Crisis Residence Ages 18-20	7944, H2013 (HA, HK)		
Children's Crisis Residence Ages up to 21	7945, H2013 (HA)	4627, T2034 (HK) (New Rate Code)	Children's Crisis Residence - Ages up to 21

Mobile Crisis and Crisis Residence Authority and Reimbursement Changes

Rate Requirements:

Effective changes March 1, 2024

- Rate Requirements:
 - Required to pay State-mandated rates for Adult Mobile Crisis and Crisis Residence services, effective April 1, 2022.
 - Medicaid Managed Care Plans expected to retroactively pay State-mandated rates and adjust paid claims, as necessary.

Mobile Crisis and Crisis Residence Authority and Reimbursement Changes

Network & Reimbursement Changes:

- Expansion of all Mobile Crisis services (Telephonic Crisis Triage and Response, Telephonic Crisis Follow-Up Services, Mobile Crisis Response, and Mobile Crisis Follow-Up services) for adults and children in Comprehensive Psychiatric Emergency Program (CPEP) as of June 29, 2023.
 - Network Adequacy monitored using Exhibit 4 and C
 - Contract amendments not required

Q&A
