



Subject Line: Treating a Member in Crisis? Call Us 24/7 for Benefit Information.

Provider Services is here all day, every day, to help you treat our members.

When you're treating a member after hours, UnitedHealthcare Community Plan of Arizona has live representatives available 24 hours a day, seven days a week at **800-445-1638** to help behavioral health care providers get important benefit and coverage information on members who are categorized as either:

- Having a serious mental illness (SMI)
- In the court-ordered treatment (COT) process

In addition to benefit information, we'll be able to give you the SMI member's outpatient clinic name and phone number, or information about whether or not a member is in the COT process with their start date.

We're Here to Help

You can always find more information on UnitedHealthcare Community Plan of Arizona benefits and processes at **UHCprovider.com/AZcommunityplan**. Thank you.