



## VIRGINIA FIDE SNP PRODUCT IMPLEMENTATION JANUARY 1, 2021

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| What is the effective date of this product?   | The Effective Date of the Virginia FIDE SNP product is January 1, 2021.  |
| What is a FIDE?   | A FIDE SNP is a type of D-SNP that promotes the full integration and coordination of Medicare and Medicaid benefits, including but not limited to primary and acute care, and long-term services and supports (LTSS). In order to be a FIDE SNP, both Medicare and Medicaid benefits must be provided by the same legal entity and cover Medicaid LTSS and behavioral health services, as outlined by state policy |
| How does the new FIDE product differ from the existing Medicare/DSNP product offering?              | The new FIDE plan integrates Medicare and Medicaid benefits. Prior to 1/1/2021 Medicare and Medicaid were stand-alone product offerings.   |
| Are there any changes to claims submission requirements for FIDE network providers?                 | No changes were made to the claim submission requirements for FIDE network providers.  |
| How will a provider know if they are participating in the FIDE network?                             | All participating network providers who previously participated in Optum's VA DNSP network were included in the VA FIDE network.   |
| How are FIDE members Identified?  | All enrolled VA FIDE members will be identified by their UnitedHealthcare issued member ID Card.   |
| What happens to submitted claims if a provider is only participating for Medicare and not Medicaid? | All correctly submitted claims will be paid in accordance with existing claims processing guidelines.  |
| If I have questions or need additional assistance, who should I contact?                            | Please contact the provider services line listed on the reverse of the member ID card with any questions you may have.   |