

PROVIDER BULLETIN

UnitedHealthcare Smart Edits Going Live August 16th and September 10th

What are Smart Edits?

UnitedHealthcare's Smart Edits solution identifies and returns claims with potential errors before they enter the claims processing system. This way, you can review problematic claims in a matter of hours instead of getting denials days later. Smart Edits are expected to increase the rate of clean and complete claims you submit, help improve the claims processing time, and reduce claims denials and resubmissions.

Smart Edit messages explain why the claim was returned and provide direction on how to correct the claim for re-submission. The explanation won't affect the process you use to correct a returned claim. Re-submit the claim electronically with the modifications suggested by Smart Edit notifications to minimize potential denials or rework.

Please see the Smart Edits landing page on uhcprovider.com to learn more. You can also find a list of active Smart Edits on the Smart Edits landing page under [Helpful Resources here](#).

If you experience problems with Smart Edits, please contact EDI Support online using the [EDI Transaction Support Form](#), by email at SupportEDI@uhc.com or by calling 800-842-1109.

- ✓ Smart Edits are delivered via the industry standard EDI 277CA clearinghouse rejection report. There's no need to install new software. Simply check your rejected claims report to find the Smart Edit.
- ✓ You'll have five calendar days to correct and resubmit claims returned by Smart Edits. If you don't take any action within five days, the original claim will be released for processing.
- ✓ Smart Edits apply to commercial, Medicare and Medicaid claims to payer ID 87726.