



Please forward this important Provider Alert to the party or parties responsible for submitting your authorizations and claims.

Authorizations for any NON-ABA services submitted through the Provider Express portal will not be reimbursed

PROVIDER ALERT

GEHA authorizations for any NON- ABA services should not be submitted through Provider Express

Optum does not manage the behavioral health benefits for any non-ABA services rendered to GEHA members. Benefits covered for GEHA members with Optum are exclusively for ABA/Autism outpatient service authorizations only.

To authorize non-ABA services please call the phone number listed on the back of the GEHA MEMBER ID CARD to ensure proper review, authorization and claims processing.

Optum is updating providerexpress.com and in the near future you will not be able to complete authorizations for NON-ABA services for GEHA members.

Optum regrets any confusion or inconvenience this may have caused.

For questions or concerns, please contact the Provider Service Line at 1-877-614-0484.