

UnitedHealthcare Community Plan Appeals and Provider Disputes Contact Information

Please note the following fax number, addresses, and phone numbers to be used when seeking an Appeal or pursuing a Provider Dispute related to service requests or claim denials for UnitedHealthcare Community Plan members.

Note: Contact information for New Jersey and New York are effective for submissions/requests on and after January 1, 2019.

Fax Number all states: 801-994-1082

Effective January 1, 2019 for New Jersey and New York

State	Provider Dispute	Member Appeal
New Jersey	UnitedHealthcare Community Plan Attn: Appeals & Grievance Department P.O. Box 31364 Salt Lake City, UT 84131-0364	Grievances and Appeals UnitedHealthcare Community Plan P.O. Box 31364 Salt Lake City, UT 84131 Phone: 800-941-4647
New York	UnitedHealthcare Community Plan P.O. Box 31364 Salt Lake City, UT 84131-0364	Member Complaints, Grievances and Appeals UnitedHealthcare Community Plan of New York P.O. Box 31364 Salt Lake City, UT 84131-0364 Phone: 800-493-4647

State	Provider Dispute	Member Appeal
Arizona	UnitedHealthcare Community Plan 1 East Washington Street, Suite 900 Phoenix, AZ 85004	UnitedHealthcare Community Plan 1 East Washington, Suite 900 Phoenix, AZ 85004 AHCCCS, CRS, & DDD Phone: 800-348-4058 LTC Phone: 800-293-3740
California	UnitedHealthcare Community Plan - California Attention: Provider Dispute P.O. Box 31364 Salt Lake City, UT 84131	UnitedHealthcare Community Plan of California, Inc. Grievance and Appeals P.O. Box 31364 Salt Lake City, UT 84131-0364 Phone: 1-866-270-5785

State	Provider Dispute	Member Appeal
Florida	<p>LTC & Healthy Kids UnitedHealthcare P.O. Box 31364 Salt Lake City, Utah 84131</p> <p>M*Plus MMA Medicaid UnitedHealthcare Community Plan P.O. Box 31365 Salt Lake City, UT 84131</p>	<p>UnitedHealthcare Community Plan Attention: Appeals and Grievances P.O. Box 31364 Salt Lake City, UT 84131</p> <p>M*Plus MMA Medicaid Phone: 888-716-8787</p> <p>Healthy Kids Phone: 877-813-4219</p> <p>LTC Medicaid Managed Care Phone: 800-587-5187</p>
Hawaii	<p>UnitedHealthcare Community Plan Attention: Appeals Department 1132 Bishop St., Suite 400 Honolulu, HI 96813</p>	<p>UnitedHealthcare Community Plan Attention: Appeals Department 1132 Bishop St., Suite 400 Honolulu, HI 96813</p> <p>Phone: 888-980-8728</p>
Iowa	<p>UnitedHealthcare Community Plan Attn: Grievance and Appeals Dept. P.O. Box 31364 Salt Lake City, UT 84131-0364</p>	<p>Grievance and Appeals P.O. Box 31364 Salt Lake City, UT 84131-0364</p> <p>Phone: 800-464-9484</p>
Kansas	<p>UnitedHealthcare Community Plan - Kansas Attention: Formal Grievances and Appeals P.O. Box 31364 Salt Lake City, UT 84131-0364</p>	<p>UnitedHealthcare Community Plan - Kansas Attention: Appeals and Grievance P.O. Box 31364 Salt Lake City, UT 84131-0364</p> <p>Phone: 877-542-9238</p>
Louisiana	<p>UnitedHealthcare Community and State Attention: Claims Administrative Appeals P.O. Box 31364 Salt Lake City, UT 84131-0364</p>	<p>UnitedHealthcare Community Plan Appeals and Grievance Unit P.O. Box 31364 Salt Lake City, UT 84131</p> <p>Phone: 866-675-1607</p>
Michigan	<p>UnitedHealthcare Community Plan Attn: Complaint and Appeals P.O. Box 30991 Salt Lake City, UT 84130-0991</p>	<p>UnitedHealthcare Community Plan Attn: Grievance and Appeals Department P.O. Box 30991 Salt Lake City, UT 84130-0991</p> <p>Phone: 800-903-5253</p>
Mississippi	<p>UnitedHealthcare Attn: Appeals P.O. Box 5032 Kingston, NY 12402-5032</p>	<p>UnitedHealthcare Grievance and Appeals P.O. Box 5032 Kingston, NY 12402-5032</p> <p>CAN Phone: 877-743-8731 CHIP Phone: 800-992-9940</p>

State	Provider Dispute	Member Appeal
Missouri	UnitedHealthcare Community Plan Grievances and Appeals P.O. Box 31364 Salt Lake City, UT 84131-0364	Member Services UnitedHealthcare Community Plan Grievance and Appeals P.O. Box 31364 Salt Lake City, UT 84131-0364 Phone: 866-292-0359
Nebraska	UnitedHealthcare Community Plan Attn: Appeals and Grievances P.O. Box 31364 Salt Lake City, UT 84131	UnitedHealthcare Community Plan Attn: Appeals and Grievances P.O. Box 31364 Salt Lake City, UT 84131 Phone: 800-641-1902
Ohio	UnitedHealthcare Community Plan Grievance/Appeal Coordinator P.O. Box 31364 Salt Lake City, UT 84131	UnitedHealthcare Community Plan Grievances and Appeals P.O. Box 31364 Salt Lake City, UT 84131-0364 Phone: 800-895-2017
Pennsylvania	UnitedHealthcare Community Plan of Pennsylvania P. O. Box 31364 Salt Lake City, UT 84131-0364	UnitedHealthcare Community Plan of Pennsylvania P. O. Box 31364 Salt Lake City, UT 84131-0364 Phone: 800-414-9025
Rhode Island	Community Plan Grievances and Appeals P.O. Box 31364 Salt Lake City, UT 84131-0364	Grievance and Appeals UnitedHealthcare Community Plan P.O. Box 31364 Salt Lake City, UT 84131 Phone: 800-587-5187
Tennessee	UnitedHealthcare Community Plan Provider Dispute P.O. Box 5220 Kingston, NY 12402-5220	TennCare Solutions P.O. Box 000593 Nashville, TN 37202-0593 Phone: 800-690-1606
Texas	UnitedHealthcare Community Plan Attn: Complaint and Appeals Dept. PO Box 31364 Salt Lake City, UT 84131-0364	UnitedHealthcare Community Plan Attn: Complaint and Appeals Department P.O. Box 31364 Salt Lake City, UT 84131-0364 CHIP, STAR, STAR Plus Phone: 888-887-9003 STAR Kids Phone: 877-597-7799

State	Provider Dispute	Member Appeal
Virginia	Community Plan Grievances and Appeals P.O. Box 31364 Salt Lake City, UT 84131-0364	UnitedHealthcare Community Plan Grievances and Appeals P.O. Box 31364 Salt Lake City, UT 84131-0364 Phone: 866-622-7982
Washington	Community Plan Grievances and Appeals P.O. Box 31364 Salt Lake City, UT 84131-0364	Grievance Coordinator Attention: Appeals and Grievance P.O. Box 31364 Salt Lake City, UT 84131-0364 Phone: 877-542-8997
Wisconsin	UnitedHealthcare Community Plan Provider Appeal P.O. Box 31364 Salt Lake City, UT 84131-0364	Grievances and Appeals Department P.O. Box 31364 Salt Lake City, UT 84131 Phone: 800-504-9660