UnitedHealthcare Medicare Advantage and individual and fully insured Group Market health plans are extending the temporary cost-share (copay, coinsurance or deductible) waiver for in-network, outpatient behavioral telehealth services through September 30, 2020.

State-specific and Medicaid rules, regulations, date limitations or exclusions may also apply, so please review the COVID-19 Updates section on Provider Express and your state’s site for the latest applicable information.

Providers are encouraged to confirm member benefits and coverage provided by their health plan at the time of service due to the rapidly changing situation.

Optum continues to take actions and provide resources to support members and providers during this challenging time. Any changes to this or other temporary policies related to the health care emergency will be communicated through our COVID-19 Updates section on Provider Express. Be sure to check back often for the latest information.