



Telehealth Billing Quick Reference Guide

(Applicable during COVID-19 public health crisis)

The following guidance is intended to assist providers in billing for telehealth and telephonic services during the COVID-19 crisis and through the public health emergency. For the most current information, please be sure to see the [COVID-19 Updates](#) section on providerexpress.com.

Outpatient Telehealth Services			
	Procedure Codes	Modifier Options	Place of Service (POS) Code
Commercial	<ul style="list-style-type: none"> Use standard outpatient CPT codes <i>Contracted providers</i>, use applicable CPT code(s) listed on your fee schedule 	<ul style="list-style-type: none"> GT GQ 95 	<ul style="list-style-type: none"> Participating Network Providers <ul style="list-style-type: none"> – Can use POS you would have used if the service had been delivered in person; or – Can use POS 02 Non-Participating Providers <ul style="list-style-type: none"> – Use POS you would have used if the service had been delivered in person
Medicare Advantage	<ul style="list-style-type: none"> Use standard outpatient CPT codes Contracted providers, use applicable CPT code(s) listed on your fee schedule 	<ul style="list-style-type: none"> GQ 95 	
Medicaid	<ul style="list-style-type: none"> Use standard outpatient CPT/HCPCS codes listed on your fee schedule; or, Follow your state Medicaid billing requirements, if different than the above guidance. 		<ul style="list-style-type: none"> 02
Intensive Outpatient Program (IOP) or Partial Hospitalization Program (PHP)			
	Procedure Codes	Modifier Options	Place of Service (POS) Code
All Business	<ul style="list-style-type: none"> Use standard revenue (REV) codes For Medicaid, follow your state Medicaid billing requirements, if different than the above guidance. 	<ul style="list-style-type: none"> GT 95 	
Autism/Applied Behavior Analysis			
	Procedure Codes	Modifier Options	Place of Service (POS) Code
Commercial	<ul style="list-style-type: none"> Use standard outpatient CPT codes Contracted providers, use applicable CPT code(s) listed on your fee schedule 	<ul style="list-style-type: none"> GT 	<ul style="list-style-type: none"> 02
Medicare Advantage	<ul style="list-style-type: none"> Use standard outpatient CPT codes Contracted providers, use applicable CPT code(s) on your fee schedule 		<ul style="list-style-type: none"> 02
Medicaid	<ul style="list-style-type: none"> Use standard outpatient CPT/HCPCS codes listed on your fee schedule; or, Follow your state Medicaid billing requirements, if different than the above guidance. 		<ul style="list-style-type: none"> 02