

## Sign up for our new telemental health platform, virtual visits



### Expand your access and client base potential by leveraging the latest in telemental health technology

The virtual visits technology platform is at the forefront of technology-based behavioral health care, and it's available for registration now with no licensing cost or monthly fee for our network providers or members.

When you [become a registered user of virtual visits](#), you'll be able to manage your virtual visit clients with in-platform links to Provider Express secure transactions, including benefits and eligibility inquiries, claim submission and inquiry and My Practice management.

### Telemental health effectiveness

In general, telemental health, such as that delivered through virtual visits, has been shown to successfully impact issues of access, quality, engagement, coordination of care, and cost effectiveness. Along with other aspects of telemedicine, telemental health is predicted to grow rapidly over the next few years with more customers and health care consumers requesting the technology.

PLEASE NOTE: The virtual visit platform is free to network providers who have submitted a signed attestation. There is an additional charge for prescribers who choose to use the affiliated ePrescribing software offered in conjunction with the virtual visits platform. There may also be nominal charges for automatic payment and deposit of member's copay through the platform, when applicable. These charges are similar to the service charges for accepting credit card payments in your office. Also, there may be additional charges for use of the platform to provide telemental health services to non-Optum members.

# virtual visits

### Reimbursement model

Optum reimburses providers at the same fee schedule for virtual visit services as for those same services provided during an in-person visit.

Optum also reimburses an originating site fee when code Q3014 is billed by an approved originating site that is contracted for reimbursement of that code.

