Claims filing requirement for Telemental Health

As a Telemental Health provider you are required to attest to the following:

“Provider and staff are trained in and will comply with proper claim submission procedures, including utilization of GT modifier for Telemental Health”

The two key sections in the claim form - specific for the delivery of Telemental Health are the following:

1) Accurately report the place of service (24.b). This is where the member is physically located at time of service
2) Include “GT” modifier (24.d). This indicates the service was delivered virtually.

Below is a screen shot of the section of the Provider Express online version of the claim form. It indicates where to enter these two key elements in order to complete the Telemental Health claim accurately.