

Attention – Tips to Address the SAA Measure



We want you to have the most current information about the Adherence to Antipsychotic Medication for Individuals With Schizophrenia (SAA) Healthcare Effectiveness Data and Information Set (HEDIS®) measure. For your convenience, we're providing you with a brief overview of the measure, why it's important and ideas to help you meet quality care standards.

Are there best practices to meet the measure's requirements?

Yes. Please continue to carefully monitor your patients who are UnitedHealthcare Community Plan members and taking an antipsychotic medication. Doing so can help prevent side effects and promote safety and adherence. Here are some other ideas to help meet quality care standards for SAA:

- Educate your patients on the benefits of their medication and common side effects
- Discuss how long it might take for the medication to make them feel better
- Encourage your patients to have an open dialogue with you
- Stress why it's important for them to keep taking their medication even after they feel better
- Schedule appropriate follow-up with your patients to make sure they're taking their medication as you prescribed
- Call your patients to remind them of upcoming appointment(s)
- Code and submit claims appropriately for services rendered

What is the SAA measure?

HEDIS® defines this measure as the percentage of Medicaid members ages 19-64 during the measurement year who have schizophrenia and were dispensed and remained on their medication for at least 80 percent of their treatment period.

Please share with your office staff and/or print and post in a common area.

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If you have any questions, please contact: Tiffany Page, LCSW | Quality Improvement Specialist
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