Where to review Provider Reports within Secure Transactions area

In order to review Provider Reports, you will need to log into the Secure Transactions area of Provider Express. For that will you need to obtain an Optum ID. Registering for an Optum ID will be covered on page two of this flyer.

Once you’ve logged into the Secure Transactions area, you will find Provider Reports under the More menu. Click on Provider Reports then click on ACE.

Why you might not have any data to review in Reports

To be evaluated in the ACE program, network providers must have a minimum of ten eligible cases for the measurement period (two years) in which the initial Wellness Assessment for each of those ten cases measured in the clinical range for global distress, and then at least one follow-up ALERT Wellness Assessment attributable to each of those cases. If you have not met those criteria during the most recent two-year evaluation period (7/1/16 to 6/30/18) you will have no data to review and thus not be evaluated as part of the ACE Clinicians program, nor be eligible for the twelve-month 3% pay-for-value fee increase.
Obtaining your Optum ID and logging into Secure Transactions

For a user needing a User ID and Password, click the First-time User option from the home page in the upper right corner.

If you do not already have an Optum ID, this will be a two-step process:

1. The first thing you’ll do is create your Optum ID. This is a one-time only process.

2. Once you have your Optum ID, you’ll then be required to register on Provider Express. If you have already registered on Provider Express in the past, but before you received an Optum ID, you will need to re-register for Provider Express under your new Optum ID.

3. The good thing is once you have your Optum ID, you will use it as a single sign-on for nearly all of Optum’s online applications and services.

Click here for a brief video overview