



## Provider Alert

### W.W. Grainger, Inc. non-UHC Benefit Plan Members Effective January 1, 2021

Optum will no longer manage the behavioral health benefits for the W.W. Grainger, Inc. non-UHC Benefit Plan Members, effective January 1, 2021. As a participating provider, your existing Provider Participation Agreement requires no action.

- Services rendered **through December 31, 2020** will go through Optum
  - Review the W.W. Grainger, Inc. non-UHC Benefit Plan Member's ID card for current contact information.
- Services rendered **on or after January 1, 2021** go through the member's new health plan Aetna or Blue Cross Blue Shield of Illinois (BCBSIL).
  - Contact Aetna at 1-800-732-2165
  - Contact BCBSIL at 1-800-851-7498
    - for the following information:
      - Transition of Care information
      - Benefits
      - Authorizations

**Optum appreciates your continuing relationship with us and the services you provide to all of the members we serve.**

**If you have any questions, please contact Network Management at [providerexpress.com](https://providerexpress.com) or by calling 1-877-614-0484.**