



# Services for Conduent Employees with a Cigna Health Plan

- Optum is expanding services for Conduent employees covered under a Cigna health plan beginning January 1, 2021

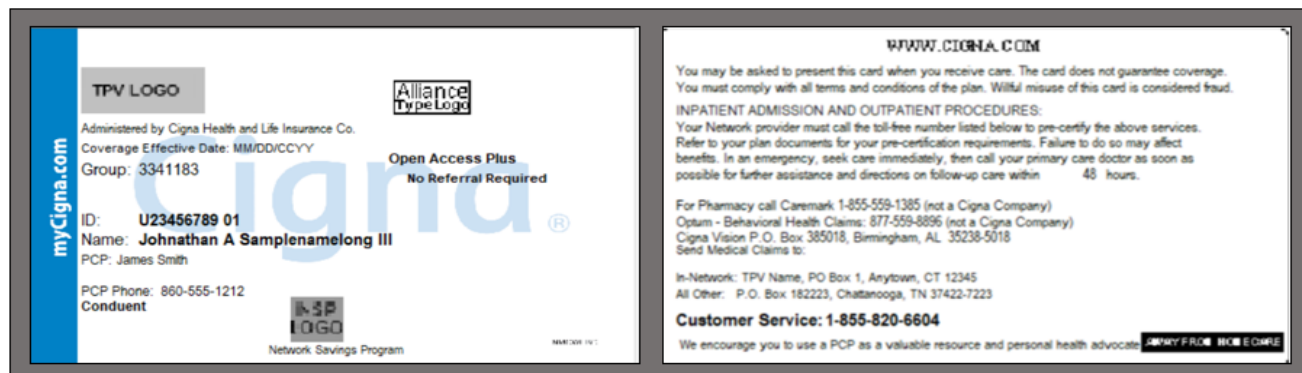
As a participating Optum/UBH provider, your existing UBH Provider Participation Agreement requires no action and allows you to provide services to these members in accordance with your current agreement.

- Services include:
  - Behavioral Services
  - Applied Behavioral Analysis (ABA) Services
  - Employee Assistance Programs (EAP)
- All authorization and claim processes outlined in the Optum Network Manual will apply
- Services rendered on or after January 1, 2021 will be processed according to your current Optum Provider Participation Agreement and corresponding Standard Payment Appendix and/or outpatient fee schedule.

## Claims Submission and Sample ID Card for Conduent Employees with a Cigna Health Plan

- Claims assistance please call 1-877-559-8896
- ProviderExpress.com under your existing provider account
- You may mail paper claims for Conduent members to:

OBH Claims  
P.O. Box 30757  
Salt Lake City, UT 84130-0757



If you have any questions, please contact Network Management at [providerexpress.com](http://providerexpress.com) or by calling 1-877-614-0484